

Account Deletion – Nominate by Pannecia Apps

This page explains how to request deletion of your account and associated data for the Nominate app published by **Pannecia Consulting Services Ltd.** on Google Play.

How to delete your account

To delete your Nominate account, please use the form on this page:

Enter the **email address** associated with your Nominate account.

(Optional) Add any additional information that may help us identify your account (e.g., username, phone number).

Click **Submit Request**.

You will receive a confirmation email at the address you provided.

Click the confirmation link in that email to finalize your deletion request.

If you no longer have access to the email address linked to your account, or if you encounter any issues, please contact us at **info@pcs.co.tz** for further assistance.

What data is deleted

When your account deletion request is processed, we will delete or anonymize the following data associated with your account:

Account credentials (email address, password hash, authentication tokens)

Profile information (name, avatar, bio, preferences, settings)

User-generated content stored under your account (e.g., posts, comments, messages, uploads, reports)

Activity logs directly tied to your account (e.g., in-app actions, session history, usage logs)

Device identifiers and analytics data linked to your account for personalization and analytics

After deletion, this data will no longer be associated with you or accessible through the app.

Data that may be retained after deletion

Some data may be retained for a limited period after account deletion for legal, security, or operational reasons. This includes:

Transaction and payment records – retained for **5 – 7 years** to comply with tax, accounting, and financial regulations.

Support tickets and communications – retained for **2 – 3 years** to resolve disputes, handle refunds, and improve support quality.

Aggregated or anonymized analytics – data that has been stripped of personal identifiers may be kept indefinitely for statistical analysis and product improvement.

Backups – your data may remain in encrypted backup systems for up to **30 – 90 days** after deletion before being permanently overwritten.

Retained data will not be used for active service delivery to you and will be handled in accordance with our Privacy Policy.

Deletion timeline

We will begin processing your deletion request within **7 days** of receiving your confirmed request.

Personal data will be removed from our primary production systems within **30 days**.

Residual copies in backup systems may persist for up to **90 days** before being permanently overwritten.

You will receive an email confirmation once your account has been fully deleted from our primary systems.

Contact and privacy information

For more details on how we handle your data, please see our **Privacy Policy** (<https://www.pcs.co.tz/docs/Privacy%20Policy%20for%20the%20Nominate%20App.pdf>).

If you have questions about account deletion, contact us at **info@pcs.co.tz**